Vol. 39, No. 9 'Courteous Vigilance' September 2004

Gillette-Stroud, Denlinger become newest DPS commanders

Two former lieutenants with Flagstaff backgrounds received promotions to commander with the Arizona Department of Public Safety (DPS) during ceremonies Tuesday, Aug. 10 at state head-quarters in Phoenix.

Receiving command-level promotions were Pennie Gillette-Stroud, a 1975 Flagstaff Coconino High School graduate, and David Denlinger, a 1979 Coconino graduate. With her promotion, Gillette-Stroud becomes commander of a Tucson-area narcotics task force while Denlinger will command the Department's Training and Management Services Division in Phoenix.

The promotion makes Gil-lette-Stroud the first female officer to reach the rank of commander at DPS and also marks the first time in at least five years that there has been a promotion to commander.

Gillette-Stroud began her DPS career in 1980 as a cadet officer. Upon graduation from the academy, the Northern Arizona University graduate drew Tucson as her first Highway Patrol assignment. Three years later, she accepted a position with the Governor's Protection Detail.

After her promotion to sergeant in 1984, she returned to the Highway Patrol, transferring to Nogales. As a sergeant, she later completed assignments with the Vehicle Theft Interdiction Unit and the Canine Unit.

When promoted to lieutenant in 1990, she was assigned to the Criminal Investigation Division (CID), overseeing the activities of a multi-agency drug task force associated with the Department. Later,

she became Highway Patrol district commander in Tucson before returning to CID as a district commander for Intelligence and Post Seizure Analysis.

During her career, the Cambridgeshire, England, native has received three Director's Unit Citations. In September, she is scheduled to attend the National FBI Academy in Quantico, Va.

Denlinger's DPS career began in 1980 as an officer trainee in Flagstaff. After graduating from the Arizona Law Enforcement Training Academy as a cadet officer in 1982, he was assigned to the Highway Patrol in Winslow.

In 1988, Denlin-ger promoted to sergeant with the Highway Patrol and moved to Holbrook. He transferred into narcotics the following year where he supervised the Clandestine Laboratory Unit in Phoenix.

Denlinger, a native of Atlanta, was promoted to lieutenant in 1994 and became the Highway Patrol district commander in Tucson. A year later, he became commander of Southern Arizona Narcotics, Tucson. In 2001, he returned to the Highway Patrol, again as commander of the Tucson district.

In 2004, he moved to Phoenix where he assumed command of the Department's Internal Affairs Unit.

During his career, Denlinger has received two Director's Unit Citations and five employee of the year awards.

He is the son of Rev. Bill Denlinger who is one of the Department's chaplains in the Tucson area.

Four become sergeants during DPS promotional ceremonies

Four recently-promoted sergeants received their chevrons from Director Dennis Garrett during ceremonies Aug. 10 at state DPS headquarters in Phoenix.

Rising to the rank of sergeant during the morning gathering in the newly-remodeled east classroom in the Training Building were Eddie Allen, Jeromy Bertram, Mike Lehar and Bart Massey.

EDDIE ALLEN

Allen, a Kingman native, began his law enforcement career with DPS in 1989 as a cadet officer. Upon graduation from the Arizona Law Enforcement Training Academy (ALETA), he was assigned to Kingman, transferring to Wikieup a year later. In 1992, he returned to Kingman and completed assignments with the Violator Directed Patrol Squad, GITEM and the Collision Reconstruction Squad.

During his career, Allen received an officer of the year award in 1992 and a Director's Unit Citation in 2002.

With his new assignment, Allen will transfer to Gila Bend.

JEROMY BERTRAM

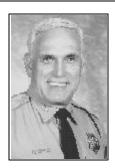
Bertram's career with DPS began in 1996 with an assignment to Williams. After a brief stint in Flagstaff, he transferred to Phoenix in 1998. In 2003, the Honolulu native completed a six-month temporary appointment as a member of the Highway Patrol Division's (HPD) administrative staff.

Upon completion of that commitment, Bertram became DPS' recruit training officer at the Arizona Law Enforcement Academy. At the same time, he also served as an Advanced Basic Training advisor for the Department.

The former U.S. Marine is a recipient of the agency's Distinguished Service Award and its Lifesaving Award. During his law enforcement career, he also has received two Distinguished Expert Firearms Awards and a Director's Unit Citation.

As a sergeant, Bertram's first assignment will return him to the HPD administrative staff.

CONTINUED ON PAGE 3



From Di rector Dennis Garrett's

Vantage Point

We all know what 10-4 stands for in police code, but in today's political realm of reality, it provides an entirely different meaning. 10-4, the numerical date for Oct. 4, is the last day you can register to vote in this year's Nov. 2 general election.

You might think your lone vote doesn't count for much, but much of our country's history is spiced by such narrow margins. Several states – California, Idaho, Oregon, Texas and Washington – became states by just one vote. In 1948, Texas Democrat Lyndon B. Johnson was elected as a U.S. senator by one vote.

True, the outcome of any particular election or proposition being determined by a lone vote is minuscule, but that shouldn't stop anyone from registering to vote and exercising this most precious right.

Registration can be accomplished quite easily on-line at www.az.gov/webapp/portal/. After entering this address, click on EZVoter Registration located under Quick Links and follow the step-by-step directions the web site provides. You also can register by contacting the county recorder's office in the county in which you reside.

For those residing in Arizona, this potentially is a very special election in that Arizona voters may play a pivotal role in determining who will lead our country during the next four years.

With its 10 electoral votes, Arizona has emerged as a major player in this year's presidential election. Because of this lofty status, both presidential candidates have made numerous trips to Arizona in an effort to corral our votes. Additional trips into our state by Presient George W. Bush and Sen. John F. Kerry are anticipated before they arrive for October's presidential debate at Arizona State University.

This upcoming November election provides you with an opportunity to make a difference in a variety of races, many with national and local implications. Arizona voters will have to consider various propositions involving a variety of issues such as immigration, transportation and education. All these issues should indirectly or directly impact our department.

So, for those who haven't registered, please do. For those who have, your commitment is commended. Every vote counts. Exercise your right to vote and have a say in your future.

Long-time DPS employee David D'Amour dies at age 52

David P. D'Amour, 52, who originated the Department's first Internet web site in the mid 1990s, passed

away of natural causes Aug. 1 at his north Glendale town home.

Mr. D'Amour, a U.S. Air Force veteran, had just completed his 24th year with the Department at the time of his passing. He began his DPS employment in 1980 as a computer operator I, eventually moving up to his position within the Information Technology Bureau as a computer network analyst.

Prior to DPS, the Salem, Mass., native was a computer technician with Superlite Builders, Glendale Community College and the Central Service Bureau. He also earned an applied science de-



DAVID P. D'AMOUR

gree in administration of justice from Glendale Community College.

CONTINUED ON PAGE 11

Financial Services Specialist Rose Martinez passes away

Funeral services for Rose Martinez, 53, a financial services specialist at DPS were conducted Aug. 4 in Phoenix.

Mrs. Martinez, a 5-year employee with the agency, passed away on July 28

Prior to accepting a position as an accounting specialist at DPS, the Pittsburgh native was an account technician for the Arizona Department of Economic Security. She also had previously worked for the City of Phoenix as a clerk.

Among her survivors is a daughter, Roseanne, an intelligence research specialist assigned to GITEM.



ROSE MARTINEZ

Other survivors include her husband Manuel, daughter Dawn, mother Rose Pendergast, four brothers, a sister, a niece and seven nephews.

She was preceded in her passing by her father Joseph P. Pendergast.

The Digest is published monthly by the DPS Training and Management Services Bureau for the employees and retirees of the Arizona Department of Public Safety.

Employees are invited to submit story ideas or stories for publication. Stories or story ideas may be submitted to *The Digest* by mail, EMS or Telephone (602-223-2313).

Dennis A. Garrett, Director Art Coughanour, Publications Editor, acoughanour@dps.state.az.us Jim Jertson, Publications Support Specialist, jjertson@dps.state.az.us

The Digest can be accessed directly from the DPS World Wide Web home page at http://www.dps.state.az.us/digest.

The Arizona Department of Public Safety is an Equal Employment Opportunity Agency.



Flag raising

Two DPS Cadet Officers attending pre-academey training courses at the DPS Training Building in Phoenix participate in flag raising ceromonies prior to the start of another day.

Holiday stories sought

We know the holiday season isn't just around the corner, but it is approaching so the *Digest* is searching for true holidays-related stories for our December edition.

They can be as touching as the one we received last year about a thoughtful cup of coffee or as humorous as a woman playing "Jingle Bells" on her horn as she drove by two DPS officers who, of course, thought she might be in distress. We just prefer that they be work-related stories involving DPS.

Please send your story or story idea to the Digest, Mail Drop 1200, or e-mail the ideas to acoughanour@dps.state.az.us.



Sergeants ...

CONTINUED FROM PAGE 1

MIKE LEHAR

Upon graduation from the academy in 1979, Lehar began his DPS career in District 4, Roll.

Two years later, he transferred to District 8, Three Points, before accepting an assignment in 1988 in Tucson Narcotics. In 1989, he became a member of the Metro Area Narcotics Trafficking Interdiction Squad (MANTIS), Tucson.

In 1993, he was assigned to the Major Violators Unit in Tucson. Lehar, a member of the Southern Arizona Critical Incident Team from 1990 to 2004, returned to Narcotics in 1995 and remained there until a transfer to the Post Seizure Analysis Team (PSAT) in 2000.

That was followed with a 2001 transfer into the Tucson General Investigations Unit. His firest assignment as a sergeant will be with the Highway Patrol, District 8, Tucson.

In 1985, the Department honored Lehar with its Lifesaving Award and a letter of commendation. The Sleepy Eye, Minn., native who was reared in the Douglas area, was recognized in 1992 by the Sons of the American Revolution as its Outstanding Law Enforcement Officer of the Year. He also is a recipient of a Director's Unit Citation.

As a member of PSAT (1992) and the Critical Incident Team (1999), Lehar received two Squad of the Year awards.

BART MASSEY

Massey came to DPS as a teenager in 1988, fulfilling an officer trainee's position in Globe. In September 1989, he became a cadet officer. Upon graduation from ALETA, Tucson, the Flagstaff native was assigned to Ash Fork.

In 1992, his career took him to Flagstaff where he was assigned to the Canine Unit. In 1993, he transferred to the Phoenix Canine Unit and later obtained the Department's first canine trained to detect explosives.

With his promotion, he will be assigned to the Highway Patrol's Metro Central district.

During his career, Massey has received four Director's Unit Citations.

IACP picks DPS to receive celebrated Chief's Challenge award

During the morning hours of what was becoming a pretty typical June work day at the DPS headquarters building in Phoenix, an official with the International Association of Chief's of Police (IACP) in Washington, D.C., relayed some incredibly exciting news to Sgt. Bob Ticer at DPS' Media Relations

The information, sent via e-mail, said it appeared as if DPS had just been selected by IACP judges as the first place "National Chief's Challenge" winner in the largest category of state patrol/police agencies in the United States - departments with more than 1,000 employees.

The unexpected and "truly astonishing news" quickly filtered its way throughout small groups of

sworn person-

nel and civilian employees at the DPS headquarters building. Employees catching wind of the un-

official news wondered when, and if, it would become official so they could celebrate.

If true, the news meant that the IACP, one of the world's oldest and most respected organizations of police executives, adjudicated that DPS did more to increase traffic safety in 2003 than any other large state patrol/police agency in the United States. If official, the news also meant that DPS was going to receive an immense amount of national recognition in coming months for its efforts.

The unofficial news about DPS' victory in the Chief's Challenge was formalized a few weeks later when the IACP sent a congratulatory letter to DPS Director Dennis Garrett. In the letter, the IACP said DPS would be presented with the Chief's Challenge award at its annual conference in Los Angeles Nov.

The IACP annual conference is arguably the largest and most significant law enforcement gathering in the world. The event regularly draws more than 14,000 law enforcement professionals from every area of police work.

Chief's Challenge winners like DPS receive significant national recognition at the conference because the Chief's Challenge has become the "Super Bowl" of inter-agency law enforcement competitions.

"No other large-scale, highly-competitive event exists anywhere in the U.S. that drives and motivates law enforcement agencies to so vigorously compete against each other for such a great purpose," Ticer said.

Ticer added that the purpose of the Chief's Challenge is to enhance traffic safety across the U.S. by providing significant recognition to law enforcement agencies that best target and improve traffic safety in three specific areas: occupant protection (seat belts and child safety seats), impaired driving (alcohol- and drug-impaired driving) and speed enforcement.

Agencies participating in the Chief's Challenge compete against similar-sized agencies in various categories (state, county, municipal, and specialized departments) based on the number of sworn personnel. Agencies doing the best job of measurably impacting traffic safety are considered for the coveted Chief's Challenge

information about the decrease in bloodalcohol levels of those arrested throughout Arizona and the increase in "DRE" evaluations and phlebotomy draws by DPS offic-

Additionally, the report emphasized Arizona's statewide increase (from 73.7 percent to 86 percent) in safety belt usage during 2003. The 86-percent compliance rate was highest among the 29 states with secondary safety belt compliance laws.

The report also made it very clear that DPS took the lead in the state and initiated an extensive data collection process in 2003 that added 10-15 minutes to each traffic contact. As a result of this data collection process, it was explained that overall written

activity

declined in comparison to 2002. However, due to the importance of DUI,

"This recognition by the IACP is a tremendous achievement and one for which every employee at DPS should feel extremely proud." DPS Director Dennis Garrett

in their respective category.

Agencies officially enter the competition by submitting an application package to the IACP documenting its traffic safety efforts during the past calendar year.

The DPS application package this year was prepared by Ticer with graphics assistance from Jimmy Jertson of *The Digest*.

The full-color application package submitted was a 61-page illustrated booklet documenting almost everything DPS accomplished in 2003 to increase traffic safety within Arizona. The publication, produced entirely in-house at DPS, contained more than 80 photographs of DPS employees at

speed, and occupant protection enforcement, statistics relating to these contacts did not decline nearly as much as the over-

all activity.

A group of representatives from DPS, including Garrett, have scheduled trips to the IACP conference to accept the award on behalf of DPS.

As a testament to the significance of the IACP conference, keynote speakers scheduled for this year's event include U.S. Attorney General John Ashcroft, FBI Di-

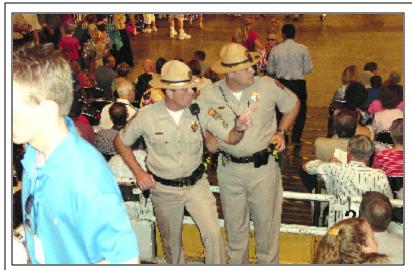
CONTINUED ON PAGE 11

The manual detailed all of DPS' traffic safety efforts in 2003 and

expounded on the agency's traffic safety related policy statements, officer training, public information and education activities, statewide enforcement activities/details, and statistics.

Highlighted in the "statistics" section was information about the agency's 11-percent increase in DUI arrests compared to a critical three-month period in 2002. Also spotlighted in the application was





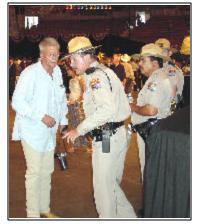


Presidential visit

When President George Bush visited the Veterans' Memorial Coliseum in Phoenix Aug. 11, DPS officers and detectives worked closely with Secret Service agents in providing security. Some 15,000 people attended the event.











Payson lunch bunch

The Coalition of DPS Retirees' July "java" jaunt took place in Payson. Among those attending the reunion were (front row, from left) Cal Vance, Bob Harvey, Walt Gregory, Darrel Jenkins, Bill Chewning, Harley Thompson and J.R. Ham. Second row: John Kennedy, Harry Wilson, Curley Moore, Euston Ray, Ballard Bullion, Ed Armer, Bill Whitlow. Third/fourth rows: Harold Johnson, Dave Taylor, Tim Hughes, Ben Purtyman, Don Holt, Marty Rios, Jack Barnhart, Ernie Johnson, George Pemberton, Jim Tatum, Larry Thompson, Jerry Lewis and Bill Daily.

The war against drugs

The "Woody and Cleave" show proved to be a downer for this motorist.

While patrolling I-17 near Camp Verde Aug. 11, Canine Officer Cleave Odegard conducted a traffic stop that led to 13 pounds of cocaine and four pounds of methamphetamine.

Odegard told the Duty Office that the contraband was found after his canine Woody alerted on the vehicle during a "walk 'n sniff."

Along with the narcotics, Odegard seized a 1995 Mercury and \$183 in cash.

DPS Officer Louis Torres arrested two suspects on narcotics-related charges during a traffic stop on a Tucson freeway Aug. 5.

Torres told the Duty Office that he found 61 pounds of cocaine inside the 1996 Chevrolet Tahoe sports utility vehicle after his canine Alex alerted on the vehicle.

A traffic stop for speeding put the kibosh to this individual's smuggling operation.

DPS Canine Officer Jon Olney told the

Duty Office that he made the stop on I-40 in Kingman Aug. 3. After the officer's canine, Duko, alerted to the vehicle, Olney said he found the contraband hidden inside a compartment within the dash.

He still may be a rookie, but Highway Patrol Officer Joseph Campbell now has a drug bust under his belt that will be tough to top.

While patrolling I-40 about 20 miles east of Holbrook July 23, Campbell stopped an east-bound vehicle for a traffic violation. Campbell, who has been with the Department less than a year, told the Duty Office that a subsequent search of the vehicle turned up 1,290 pounds of marijuana.

After arresting the driver and seizing the contraband along with \$500, Campbell made arrangements to have the car returned to its rental company.

Detectives from the County Narcotics Alliance in Tucson arrested three suspects on drug charges and seized more than \$155,500 in cash.

DPS Sgt. Mark Morlock said the money was discovered after detectives served a warrant at a Tucson residence July 27. Morlock said officers also found 36 pounds of marijuana and related packaging materials.

A traffic stop on I-10 near Eloy July 27 and a follow-up investigation led DPS officers and detectives to 800 pounds of marijuana and a substantial amount of cash.

The Duty Office reported that Highway Patrol Officer Dean McMains stopped the vehicle for various traffic violations. After an Eloy Police Department canine arrived and reacted to the smell of drugs, a search ensued producing 200 pounds of marijuana.

After detectives assigned to Pinal County Narcotics developed additional information, a search warrant was served on a Tucson residence. The Tucson raid produced another 600 pounds of marijuana and \$13,800 in cash.

DPS Detective Scott Dodd said detectives arrested two suspects on drug-related charges associated with the two busts.



From motors to trucks

Motor Officer Dan Roark sits inside a DPS truck while helping provide an escort for a caravan transporting a 190-ton transformer destined for an APS substation in northwest Phoenix. Some 16 DPS officers were deployed over two days to escort the transformer after the caravan entered Arizona July 28. The flat-bed truck hauling the transformer was more than 200 feet long and was supported by 147 tires. The transformer replaced one that burned on July 4, creating an energy shortage in central Arizona.

The Department at a Glance

Chris White, a former DPS officer, recently graduated from the FBI Academy in Quantico, Va., and will be assigned to a FBI field office in New Jersey.

He was a DPS officer for more than eight years, starting his law enforcement career in 1995. At the time of his departure from DPS last spring, he was a paramedic assigned to Central Air Rescue.

Effective Aug. 2, the Maricopa County Juvenile Court Center, Durango facility, moved to 3131 W. Durango, Phoenix.

Officers arriving for court should appear at the new Juvenile Court building located west of the former facility which was referred to as the "round building."

Juvenile citations should continue to be mailed to Central Index at 3125 W. Durango, Phoenix, AZ 85009.

Former Flagstaff Police Officer Brad Crawford, 49, was killed in the line of duty July 30 in Oregon when a suspect fleeing a standoff with law enforcement officers rammed the sheriff deputy's parked patrol car with Deputy Crawford inside.

At the time of his death, the veteran law enforcement officer was a deputy with the

Clark County Sheriff's Office in Oregon.

Arrested in the deputy's death was Robin Schreiber, 39, whom authorities said slammed his truck into the driver's side of Deputy Crawford's patrol car. Schreiber was charged with first-degree murder and vehicular homicide.

Deputy Crawford served 10 years with the Flagstaff Police Department starting in 1986.

The annual DPS craft show will be Thursday, Nov. 4, in the Code 7 patio area.

Employees, retirees, and/or family members wanting to sell their homemade items should contact Maryann Finnegan of the Agency Support Division (Ext. 2537) to request a registration form.

The \$20 table fee will be donated to the Employee Assistance Program at DPS.

Those planning to sell food items will be required to sign a waiver, Finnegan said.

A job well done

Dear Director Garrett:

I would like to inform you of the kindness shown to my 18-year-old daughter by Father Joseph O'Donnell, a DPS chaplain.

On July 4 at about 4:45 a.m., my daughter, Lacey, was traveling to work via U.S. 60. While getting on the freeway, another driver began harassing Lacey. The driver, who was driving aggressively, then accelerated away. A short time later, this driver collided with a passenger car at a high rate of speed. In doing so, the victim's vehicle rolled numer-

ous times ejecting and killing a male passenger

Lacey witnessed this horrific accident and was very upset.

Father O'Donnell responded to the scene to assist the victim's family. He also spoke with Lacey, giving comfort and counseling to assist her with what she had witnessed. Father O'Donnell also followed up to Lacey's place of employment.

Lacey was touched by Father

CONTINUED ON PAGE 9

Letters

Dear Commander (Dave) Witter:

On May 20, the Maricopa County Sheriff's Office (MCSO) assisted in the seizure of computer equipment. The high priority of the case required our forensic analyst to immediately begin the imaging and analysis of the seized computers.

Although the case was originated by MCSO, DPS Officer Dave Arnett of the Computer Forensic Lab volunteered to stay as late as necessary to assist.

The computers were old and the hard drives small and outdated. Officer Arnett not only stayed late into the night, but searched the lab's extensive inventory in order to supply hard drives to match the ones seized. Officer Arnett's willingness to take the initiative and assist long past normal duty hours is indicative of not only his personal work ethic, but the entire DPS Computer Forensics Lab.

Officer Arnett's assistance is just one more example of the excellence established at the DPS lab. I personally thank Officer Arnett, Sgt. Bob Hopper and each member of the DPS computer Forensic Lab.

Commander Michael Rayball MCSO Computer Crimes Division

Dear Director Garrett:

I want to thank you for Officer Roy McCabe. On July 20, he caught my cousin's murderer on I-15, three miles inside the Arizona-Nevada state line. Quick thinking on Officer McCabe's part will eventually bring the suspect to justice in Florida where he strangled my dear first cousin.

Cindy Losey, Bellevue, KY

Dear Director Garrett:

During the 2003-04 school year, DPS Officer Richard Becker functioned as a recruit training officer at Glendale Community College's academy class 49. This position is voluntary and not an easy task. The class met twice weekly and all day Sunday for 10 months, a tremendous strain to someone who also works.

Officer Becker was continuously there for the cadets assisting, tutoring and supervising. The cadets held him in high regard which is a sure indication of a successful and competent supervisor. Officer Becker was an effective supervisor and an outstanding representative of DPS. You are fortunate to have employees of this quality.

Jerry McGown Law Enforcement Operations Glendale Community College

Dear Director Garrett:

The Juniper Ridge chapter of the Red Hat Society had a tea party July 17 involving 145 guests from various chapters in Navajo County. As part of the program, we wanted to invite our first guest speaker – someone who embodies the "American Woman" which for us involves traits such as integrity, commitment, dedication, respected by her peers and one who has impacted the community, irrespective of where she lives and works.

We found this and much more when we invited DPS Commander Penny Gillette-Stroud.

She led a discussion of women's issues in the community as well as delivering a women's safety presentation. In addition, she made an effort to speak to each guest by taking time to visit each table.

In addition to being an exemplary representative of DPS, she did all of this without concern for personal needs that weekend as she was being promoted while also planning for her husband's business trip.

For many of our guests, this was their first "encounter" with DPS. These ladies came away with the impression that I have always had the privilege of knowing – our DPS officers are an important part of the community and make every effort to reach out and serve in whatever capacity necessary

Commander Gillette-Stroud is a credit to all who serve.

Mary Jane Fischer, Retired DPS Dispatcher Peoria

Dear Ms. (Debbie) Henry:

Because of a faulty fuel gauge, I ran out of gas June 26 about 10 miles north of Wickenburg. Using a roadside call box, I reached Dispatcher Kelli Bedway. I told her that I was going to meet my son-in-law Wally Mueller, a DPS officer who was at a rodeo in Bagdad, but didn't know his cell phone number.

She tried to reach him before sending a tow truck out of Wickenburg to bring us gas.

She did a great job and was very professional. It would be a blessing for the state of Arizona to have more employees like Kelli.

Dennis Peed

Dear Director Garrett:

I have been in contact with DPS Lt. Bernie Gazdzik who has been wonderful to work with. I had an immediate need to acquire some weighing devices and Lt. Gazdzik was gracious enough to assist me in getting a used set of scales on a loan basis.

I can't tell you how impressed I was with his professionalism, dedication, and his follow through with assisting our agency. It is a great feeling to have such friends in law enforcement that we can count on in times of need.

Terry Ringey, Police Chief Town of Pinetop-Lakeside

Dear Director Garrett:

I thank you and your staff for the outstanding support we received in creating the POST deputy director's position. As you are aware, DPS Human Resources assisted us in establishing this position before the Law Enforcement Merit System Council.

Once again, I commend Commander Sam Fragala and his staff for the enthusiastic and professional support they provided throughout this process.

Noel McClain, who was instrumental in crafting the position, demonstrated an outstanding customer service attitude throughout the project.

Her effective and professional effort resulted in unanimous acceptance by the LEMSC, and establishment of a position that furthers the Board's decision regarding reorganization of its staff.

We have always received the best of service from Human Resources.

Tom Hammarstrom AzPOST Executive Director

Dear Director Garrett:

On June 18, we were traveling to New Mexico for a short visit when stopped by Officer Daniel Scott for a minor traffic violation. It is always a bit disconcerting to be stopped by the police.

Officer Scott was extremely kind and professional. He explained the reason for the stop and advised us to be more careful. I was given a warning and we continued our trip with a renewed sense of responsibility.

The purpose of this letter is two-fold.

First, I would like to thank you for Officer Scott's professionalism and kindness. This officer certainly made a positive impression on us. My child and wife will not soon let me forget that I need to pay better attention to my driving.

Also, Highway Patrol officers have a particularly dangerous job. Patrolling and stopping violators in the middle of nowhere is very dangerous.

My friends and family will continue to lobby the Legislature in hopes that your officers are soon paid a better wage for a dangerous and thankless job.

Wally Olsen Tempe



Video Award

The DPS Video Productions Unit was recently honored by CARE for a public service announcement it developed concerning teenage drinking, especially during high school graduation social events. DPS officials accepted the award at the CARE conference in San Diego. DPS Director Dennis Garrett (right) later presented the award to (from left) Paul Palmer, Ruben Chavez and Officer Steve Volden, DPS Media Relations.

Video Unit captures top award for public service announcement

A 30-second public service announcement (PSA), produced by DPS' Video Productions Unit, was recently named the best "in-house" television production among U.S. law enforcement agencies by the national Combined Accident Reduction Effort (CARE) organization.

The CARE organization, one of the nation's top multi-jurisdictional traffic safety groups, made the official announcement at its international conference in San Diego in April.

During the conference, CARE officials presented DPS representatives with a glass plaque in honor of the 2003 award-winning televison production.

At a ceremony in Phoenix Aug. 10, DPS Director Dennis Garrett presented the plaque to Video Production Supervisor Ruben Chavez and Video Production Specialist Paul Palmer, who teamed to produce the video.

Chavez, a 20-year DPS employee, and Palmer, a 38-year DPS employee, have comprised the DPS Video Unit for more than a decade and have received numerous awards for their video productions.

The Video Unit's latest award-winning PSA, taped in the Phoenix-area, appeared several times on Arizona television stations during the spring of 2003 along with a series of other related PSAs produced by Chavez and Palmer.

The PSAs were part of a package of video productions created by DPS that spring to capture the attention of teenagers concerning serious issues related to drinking and driving.

The PSAs were distributed to media outlets just prior to the start of the high school graduation season in hopes of impacting teenagers during a time some may have to make decisions about drinking and driving.

The award-winning PSA, like others in

the package, utilized well-timed, carefully-inserted humor to grasp and hold the attention of the viewer. The humor used helped convey the production's message about the serious consequences a teenager encounters for driving after consuming even small amounts of alcohol.

Officer Steve Volden of DPS Media Relations was one of the featured "stars" in the PSA aptly titled "Just One Drink."

Volden, a 24-year DPS veteran officer, played the role of a uniformed Highway Patrol officer who encounters a teenage motorist during a traffic stop. The motorist stopped by Volden for a traffic violation in the production insists that she has had only "one" drink and is completely "OK" to drive.

The teenager, who eventually goes to "jail," was played by a student from Xavier College Preparatory in Phoenix.

As it turns out, the recent award from CARE will nicely compliment the DPS Video Unit's growing collection of awards. Among other awards Video Productions has received are three additional "best" in-house PSA awards from CARE in 1993, 1995 and 2003.

Another award given to the Video Unit in recent years came from the Uniformed Safety Education Officers Workshop (USEOW). USEOW, a premier organization of state public safety education officers, presented the Video Unit with its "best" PSA among state law enforcement agencies in 1994, 1995, 1997 and 1998.

The USEOW awards were significant in that the Video Unit's entries were judged against PSAs submitted not only by other police video units, but by private video production companies as well.

Well done ...

CONTINUED FROM PAGE 7

O'Donnell's caring and the time he spent making sure she was okay.

I thank Father O'Donnell for his service to the agency and for taking time to assist my daughter with an event that was disturbing to her. It is nice to know that there are individuals who take the time to assist those who are so hurt by traumatic events.

Sgt. Karl Goldsmith

Dear Mr. (Rod) Covey:

I want to express my sincere thanks towards Sgts. Bob and Coe Mitchell for their willingness to stop and support my son, Davis, who was detaining two suspects for auto theft. Davis, a Wickenburg Highway Patrol officer, said when he saw Bob approaching, it was like seeing the calvary arrive at just the right moment. What Bob didn't realize at the time, although Davis did, was that there was a third person involved with this group who had hitched a ride into Wickenburg to get gasoline for their fuel-drained stolen car. Davis didn't know who was going to get there first – his back-up, Officer Don Walters, or the third suspect. Although certainly not planned, Bob and Coe beat 'em both. The third person did return but, after seeing the predicament his accomplices were in, told his Samaritan to keep on truckin'. He was apprehended a couple hours later on U.S. 60 near Wickenburg.

It certainly is a relief to have committed officers like Bob and Coe who are willing to come to the aide of a fellow officer even though they were on a family outing that Saturday (July 31).

Art Coughanour Editor, The Digest

Inside DPS

35 YEARS OF SERVICE

Beasley, Norman B., 633, Lieutenant Colonel

Breen, Thomas J., 634, Investigator/Auditor

Olfers, Donald R., 616, Officer

Reutter, William R., 621, Lieutenant Colonel

Smith, Richard T., 625, Investigator Auditor

25 YEARS OF SERVICE

Browne, Jeffrey M., 2616, Fleet Services Supervisor, Flagstaff

Denman, Jean M., 822, Police Communications Supervisor

Gutierrez, Jess B., 2505, Officer

Ramming, Georgene M., 2615, CJSD Chief of Staff

20 YEARS OF SERVICE

Draper, Janice P., 3486, Records Supervisor

PROMOTIONS

Allen, D.E. (Eddie), 4308, from Officer to Sergeant I

Bertram, Jeromy B., 5194, from Officer to Sergeant I

Denlinger, David M., 2747, from Lieutenant to Commander

Gillette-Stroud, Pennie, 2871, from Lieutenant to Commander

Lehar, Michael F., 2592, from Officer to Sergeant

Massey, W. B. (Bart), 4178, from Officer to Sergeant I

TRANSFERS

Allen, D.E. (Eddie), 4308, Sergeant I, from HP D-1 Kingman to HP D-4 Gila Bend

Armstrong, John S., 5193, Officer, from Canine South to Phoenix Interdiction

Arnson, Derek K., 4705, Sergeant II, from Canine Central to Internal Affairs

Bertram, Jeromy B., 5194, Sergeant I, from ALEA to HPD Staff

Cates, David A., 6044, Officer, from HP Metro Central to HP Metro East

Denlinger, David M., 2747, Commander, from Internal Affairs to Training and Management Services Bureau

Farris, Randall A., 5719, Telecommunications Engineer I, from CIB Technical Operations to CJSD Engineering

Freese, Jodean E., 4279, Officer, from HP Metro West to HP Metro Central

Gillette-Stroud, Pennie, 2871, Commander, from Post Seizure Analysis Team Intelligence Bureau to Tucson HIDTA

Laurel, Terri S., 2327, Administrative Services Manager, from Personnel Services Section to Training and Management Services Bureau

Lehar, Michael F., 2592, Sergeant I, from Post Seizure Analysis Team to Highway Patrol, D-8, Tucson

Loveland, Sally A., 4085, Administrative Supervisor, from Research and Planning to Logistics Administration Section

Massey, W. B. (Bart), 4178, Sergeant I, from CID Central Canines to HP Metro Central

McCraw, Victor R., 3781, Sergeant II, from Advanced Officer Training to Arizona Law Enforcement Academy

Perry, Larry W., 2737, Lieutenant, from Major Crimes Investigation to Intelligence Investigation

Procunier, Jason L., 6285, Officer, from HP Metro Central to HP Metro West

Ruiz, Charles V., 1267, Officer, from Special Enforcement Bureau to GITEM North Administrative Staff

Skaggs, Rashelle A., 4428, Criminal Intelligence Analyst, from Yuma Investigations to Post Seizure Analysis Team

Warner, Claudia A., 3808, Sergeant II, from Arizona Law Enforcement Academy to Intelligence Bureau Administrative Staff

Woodward, Thomas C., 4017, Lieutenant, from Intelligence Investigations to CIB Administrative Staff

Wright, C.L. Chuck, 951, Sergeant II, from Vehicle Theft Task Force to Advanced Officer Training

NEW EMPLOYEES

Begay, Irvin B., 6401, Officer

King, Eric E., 6403, Auto/Motorcycle Technician

Mason, Cynthia J., 6407, Human Resources Specialist

McCloskey, Michelle, 6213, Laboratory Technician

Smith, Christie W., 6406, Criminalist II

Turner, Robin Lynn E., 6402, Laboratory Technician

Useldinger, Joseph E., 6404, Facilities Maintenance Worker

DEPARTURES

Darling, Annette M., 6345, Procurement Specialist

Hagen, DeShaun W., 6365, Cadet Officer

Hoffman, Scott J., 4717, Sergeant II

Miranda, Robert J., 5203, Officer

Northrup, Charles E., 6213, Officer

O'Neill, Mark, 6297, Officer

Rede, Ray A., 6106, Officer

Soto, Frank A., 6136, Officer

Wolford, Robert M., 4991, Officer

RETIREMENTS

Harris, Steve J., 1067, Sergeant II, 32 years

Hart, Robert F., 1588, Officer, 28 years

Hudson, William E., 2063, Officer 21 years

Jackson, Travis M., 5136, Senior Police Communications Dispatcher, 8 years

Johnson, Donald E., 1072, Sergeant II, 32 years

Kozel, Mark D., 4174, Officer, 15 years

Seaton, Walter G., 4851, Telecommunications Technician, 10 years

Sortor, Randel R., 2089, Sergeant II, 27 years

Turner, John C., 1943, Sergeant II, 28 years

Vanta, James L., 587, Officer, 35 years

BIRTHS

Raif Scott Christie – 8 lbs., 6 oz., 19½ inches. Born July 23 at Banner Desert Samaritan Hospital, Mesa, to Detective Jason Christie and wife, Staci. Jason is assigned to the Phoenix HITDA Task Force.

Emma Shirley Kafton – 8 lbs., 2 oz., 19½ inches. Born July 31 at Tucson Medical Center to Officer Steve Kafton and wife, Sandra. Steve is a Highway Patrol officer assigned to District 8, Nogales.

Sierra Amber Shupe – 6 lbs., 12 oz., 20 inches. Born Aug. 3 at University Medical Center, Tucson, to Officer Stirling Shupe and wife, Ani. Stirling is a Highway Patrol officer assigned to District 9, Safford.

Guy Dwaine Smith – 7 lbs., 1 oz., 19 inches. Born Aug. 5 at Tucson Medical Center to Pilot Dennis Smith and wife Ann. Dennis is a rotary wing pilot assigned to Southern Air Rescue.

Julia Page Millon – 5 lbs., 8 oz., 18 inches. Born Aug. 10 at Banner Desert Medical Center, Mesa, to Paramedic Dan Millon and wife Shanna. Dan is assigned to Central Air Rescue.

Celeste Theresa Calvillo – 8 lbs., 21 inches. Born Aug. 13 at Chandler Regional Hospital to Officer Danny Calvillo and wife Monica. Danny is assigned to Phoenix Metro Motors.

OBITUARIES

Radtke, E.J. (Eugene), 66, passed away Aug. 1 in Tucson. He was the father of Officer Gina Hilton, District 8 Tucson, and father-in-law to Detective Chuck Hilton, Pima County Narcotics Alliance.

Danielle Fabritz, 36, passed away July 30 in Chandler. She was the daughter of retired DPS Pilot Mel Hoffman.

Santos Renee Franco, 8, passed away Aug. 3 in Phoenix. He was the grandson of Eddie Toledo, a Phoenix Fleet automotive technician.

COP SWAP

For Rent: 1200 sq. ft. townhouse, two bedrooms, 1½ baths. New carpet, washer and dryer. Central and Northern, Phoenix. \$695/mo. Pete Drummond 602-997-6318 or 602-450-8174 (pager).

Who is he?



That missing tooth gives this youngster's smile a little more character. No it wasn't the result of gang warfare or something like that. Who is he?

Identify this sworn employee correctly and you will be eligible to win a polo shirt courtesy of the Associated Highway Patrolmen of Arizona (AHPA).

Interdepartmental e-mail entries should be addressed to Art Coughanour, badge number 3131. Internet entries should be sent to acoughanour@dps.state.az.us. Interdepartmental mail should go to The Digest, P.O. Box 6638, Phoenix, AZ 85005.

July Winner

Three employees correctly identified the little boy with a dog in the July Digest as retired Officer Dave Schroder, who is now a civilian polygraph examiner for the Department. By virtue of a drawing, the shirt went to Sharon Johnson, an administrative secretary with Internal Affairs.

Chief's ...

CONTINUED FROM PAGE 4

rector Robert Mueller and Secretary of Homeland Security Tom Ridge.

As it turns out, the IACP places all Chief's Challenge winners into drawing at the conference for about a one in 10 chance of winning a new, fully-equipped Ford law enforcement vehicle. Corporate sponsors attending the IACP awards ceremony also frequently donate police equipment such as radar guns and light bars to winners of the Chief's Challenge, Ticer said.

Garrett said he couldn't be prouder of the Department's dedicated employees for helping the agency capture the prestigious and highly coveted IACP award.

"This recognition by the IACP is a tremendous achievement and one for which every employee at DPS should feel extremely proud," Garrett said.

D'Amour ...

CONTINUED FROM PAGE 2

At one time, Mr. D'Amour, who graduated from high school in Massachusetts before enlisting in the U.S. Air Force, was a licensed private pilot.

While assigned to the Information Technology Bureau in 2000, Mr. D'Amour received a Director's Unit Citation.

In the mid 1990s, Mr. D'Amour began developing the Department's first web page and maintained it on a voluntary basis for several years before assuming new responsibilities which limited his time with the project.

In 2003, the Department developed and introduced a new web page with Mr. D'Amour assuming the responsibility of placing the *Digest* on both the Intranet and Internet web sites.

D'Amour eventually added a variety of high-tech, user-friendly features to the DPS Intranet (internal) web site that allowed agency employees to quickly and easily locate useful and practical information on the site.

He also was responsible for developing the process needed to place *Focus*, the Department's monthly video news program, on the Intranet for employee-only viewing.

Services for Mr. D'Amour were conducted Aug. 9 in Salem.

Mr. D'Amour's mother and a brother survive.

Food for thought

Baseball great Ted Williams once said, "If you don't think too well, then don't think too often."



ANDREW ORTEGA

Serving our country

Specialist Andrew W. Ortega, son of Mona White-Ortega, is stationed at Camp Ridgeway in Iraq, near Ramadi in the Suni Triangle. He is a member of the 208th Transportation Unit of the U.S. Army Reserves, Tucson, which is attached to the 1st Infantry Division. Mona is a fingerprint identification supervisor in Phoenix.

**:

Jason Summers, son of DPS GITEM Sgt. Ken Summers, Tucson, has been in Baghdad, Iraq since March serving with the U.S. Army. He is assigned to the 984th MP Co., 759th MP Battalion based in Fort Carson, Colo. Prior to Iraq, Jason, who was granted two weeks leave in July to visit his wife and see his newly-born daughter for the first time, completed a tour of duty at Quantanomo Bay, Cuba.

Defendant didn't impress this judge

In a way, it was a wasted trip to Minnesota for two DPS officers. But not all was in vain as the judge got a surprising close-up look of the defendant at his "finest."

Flagstaff-based DPS Detectives Jay Hutton and Jay Atwater flew to Minnesota June 21 to appear in federal court on an appeal hearing. The case stemmed from a cocaine-smuggling investigation initiated by Detective Hutton which led to racial profiling allegations against him and the Department.

According to a Criminal Investigations Division monthly report, the defendant appeared in court highly impaired through the use of cocaine, prompting the judge to have the man arrested and the case rescheduled.

ARIZONA DEPARTMENT OF PUBLIC SAFETY



P.O. Box 6638

Phoenix, AZ 85005

PRESORTED STANDARD US POSTAGE PAID PHOENIX, AZ PERMIT NO 03948

Down the Highways

September 1969

DPS and federal agents staged an earlymorning raid of a central Phoenix motel room and confiscated more than \$500,000 worth of heroin, the largest amount ever seized in Phoenix.

DPS Capt. Phil Morgan said a Nogales, Sonora, man was arrested and 27 ounces of heroin was seized in the Sept.19 bust.

September 1974

A DPS survey released Sept. 26 revealed that half the state's motorists ignore the 55-mph speed limit and travel at speeds greater than 60 mph hour. During the first seven months of the year, Highway Patrol officers also issued 112 percent more citations than during the same January-July time period the year before.

September 1979

Arizona Gov. Bruce Babbitt declared a state of emergency Sept. 25 and ordered the Arizona National Guard and DPS officers to assist in the seizure of 40, 55-gallon drums of radioactive tritium from the American Atomics plant in Tucson.

DPS was directed to maintain round-theclock surveillance on the plant until guardsmen packed and loaded the substance for shipment to the Navajo Army Depot west of Flagstaff. On Sept. 29, DPS officers escorted the convoy of vehicles from Tucson to Flagstaff without incident.

September 1984

DPS Officer Steve Trethewy shattered his previous mark of 610 situps in 40 minutes by doing 1,302 in the same time period.

Official scorers were Officer Harry Miller and Sgt. Dennis Young.

Miller said Trethewy wasn't in too bad of shape following his record-breaking effort.

"In fact, I think he could have gone to 1,500 if he wanted to," Miller said. "He did the last 200 faster than the first 200."

DPS Director Ralph Milstead said in mid-September that for the first time since July 1, 1983, there were no extra officers stationed in Morenci – only those officers regularly assigned: Hollis Williams and Les Hawkins.

DPS had about 120 officers in Clifton on standby over Labor Day weekend, but the 200 strikers demonstrated peacefully.

September 1989

During separate promotional ceremonies in September, two DPS lieutenants were promoted to captain, a sergeant became a lieutenant, and four officers became sergeants.

Promoted to captain were Jim McMorris

and Terry Conner while Mike Lockhart was promoted to lieutenant. The new sergeants included Debbie Howard, Tim Lane, Terry Starner and Rick Watling.

A host of co-workers, friends and dignitaries, including Gov. Rose Mofford, arrived at the Arizona Biltmore Sept. 9 for the retirement party of DPS Director Ralph T. Milstead.

September 1994

In September, the National Association of Uniform Manufacturers and Distributers (NAUMD) announced that officers at DPS were among the best dressed in the country.

The 62-year-old trade organization made the announcement as part of its 17th annual "Best Dressed Police Department Competition."

Sgt. Dave Myers, DPS media relations officer, said 529 state, county and local agencies entered the competition.

DPS' entry received an honorable mention in the state category from NAUMD.

The DPS entry included the new class A uniform with "Ike" jacket along with uniforms worn by personnel in the DPS Honor Guard, Special Services Division, canines and Special Operations Unit. Also, part of the DPS entry was the class B uniform and the class B uniform featuring the Blauer sweater.